

Important Phone Numbers

If your card is lost, stolen, or not working, please immediately call:

Debit Cards: 1-833-773-8204

Calling outside of the United States (or where toll-free calling is unavailable): 1-515-558-7608

Credit Cards: 1-800-423-7503

Carry This Card With You

It is important to carry these numbers with you in case your card does not work properly. Call immediately if you are concerned about suspicious activity.

Keeping You Covered

For your protection, the networks that process our card transactions will continue to monitor your card activity. It is possible they may take action if they detect unusual or suspicious transactions that could be indicators of potential fraud. Therefore, we recommend you have a backup payment source if it becomes necessary.

Should We Need to Contact You:

In the event any questions about the activity on your account do arise, please provide us with your cell phone number so we may contact you while you are away from home.

Travel Tip

When traveling, you should always take more than one form of payment with you. In the event your card is lost, stolen or blocked, you will have a backup form of payment. We recommend your backup form of payment is stored separately, so it will not be lost or stolen too. Remember, **never** store your PIN with your debit card.

Have questions or concerns?

Hills Bank Customer Contact Center Representatives are available Monday-Friday: 7 a.m. - 6 p.m. and Saturday: 8 a.m.-Noon at 1-800-445-5725, email us at HillsBank@HillsBank.com or, click Chat Here on hillsbank.com or the Hills Bank mobile app to connect with a banker during our normal business hours.

IMPORTANT CARD INFORMATION

HILLS BANK
Member FDIC